



Pet Valu  
130 Royal Crest Court  
Markham, Ont., L3R 0A1

## **NEWS RELEASE**

Wednesday, January 17, 2024

### **Pet Valu removes Pal Chow from shelves across Canada**

MARKHAM, Ont. -- Pet Valu has opened an investigation after removing Pal Chow dog food from shelves. The house brand of dog food was found connected to a salmonella outbreak, causing potential harm.

“We value both pets and their owners and urge dog owners to stop using Pal Chow, until further notice,” said Richard Maltsbarger, president, Pet Valu. “Production has stopped and sanitization is underway across facilities and stores, as health and safety are our top priority.”

Pet Valu is working closely with a veterinary food team and the Ontario SPCA, to determine the cause of the outbreak and how to prevent infections in future. Pet Valu customers have been notified.

We know, 10 people across Ontario have been found ill and five have been admitted to hospital after a salmonella infection. Three reside in Ottawa and seven in the Greater Toronto Area.

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Salmonella infections can cause serious health risks and illness. According to Health Canada those with weakened immune systems, are older or under five years old have a higher chance of illness.

To reduce infection pet owners are encouraged to wash their hands thoroughly with soap and water after handling any pet food. Pet food and treats should also be stored separately from human food and away from children.

Pet Valu is leading Canada's pet food and supply industry, with over 700 store locations nationally. Operating for more than 40 years and offering competitively priced premium, holistic and award-winning products. To learn more, go to [www.petvalu.ca](http://www.petvalu.ca).

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***This student assignment includes an imaginary scenario for educational purposes.***